BRENTSIDE PRIMARY ACADEMY

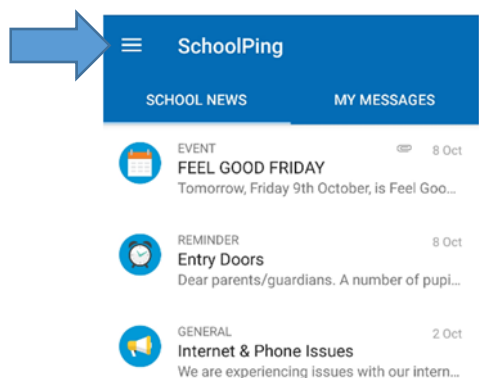Putting Children First

Headteacher: Caroline Crosdale

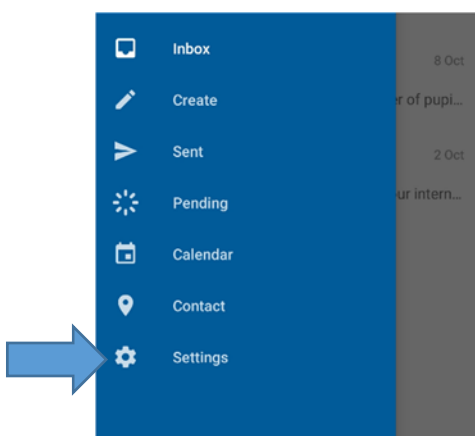## INACTIVITY LOCKOUT- SCHOOLPING

If you are finding that you are no longer receiving SchoolPing notifications, it may be due to an inactivity lockout.

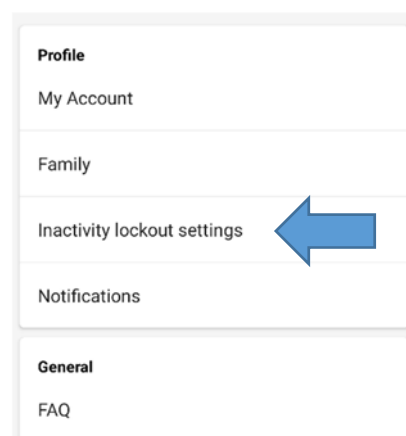You can switch off the Inactivity Lockout in the SchoolPing App.

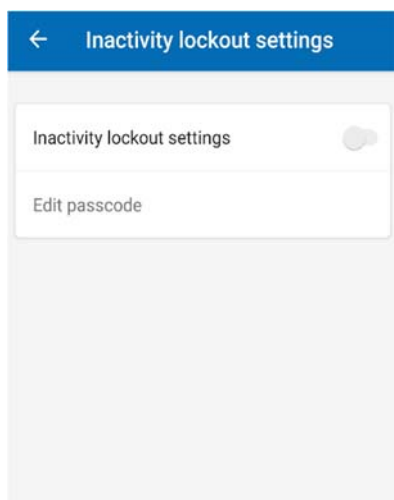**Step 1**- Open up the SchoolPing App, press the menu button

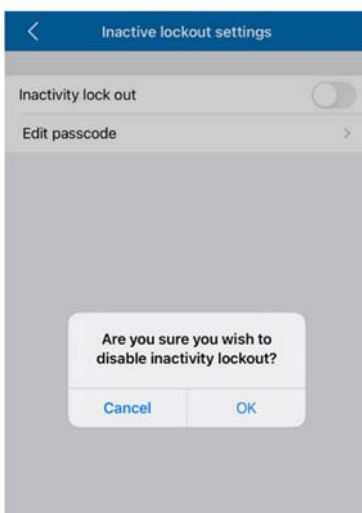**Step 2**- select settings from the list

Step 3- select inactivity lockout settings

Step 4- Ensure that the inactivity Lockout is turned off (like below) If it is turned on, then you need to disable it

Step 5- Disable the inacitivty lock down by sliding the button and then pressing ok

Step 6- Enter your passcode (if you have not already chosen one you will need to)