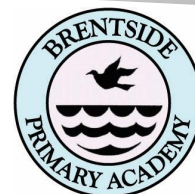


# BRENTSIDE PRIMARY ACADEMY

Putting Children First

Headteacher: Caroline Crosdale



Tuesday 16<sup>th</sup> September 2025

## School Values & Reminder

Dear Parents/Guardians,

It has been a fantastic and settled start back to the new academic year. I hope that you like the new addition of our entrance gates that were installed over the weekend. I'm sure you will agree it offers a far more welcoming first view of the school.

I wanted to take this opportunity to remind you of the school values that we operate at Brentside (which can be seen on the school gates) and which we encourage our whole school community to demonstrate. Staff, pupils, governors, and we hope parents and families, will promote and exemplify these; by talking about them and encouraging them to be followed, around the school, in the local community, and at home to support your children.

Kindness  
Respect  
Responsibility

Learning  
Resilience  
Creativity

### RAISING A CONCERN

From time to time, **you may have a concern to raise about something that has happened in school involving your child or another pupil**; may I remind you that we have an open door policy and do our very best to deal with any concerns you might raise swiftly and effectively.

If you wish to raise a concern or another matter with your child's class teacher or another member of staff, please ensure that you make an appointment by telephoning, emailing, or visiting the school office so that we can arrange a suitable time for the relevant staff member to call or meet with you. Please encourage your child to do the same and speak to a member of staff if something is concerning them.

A member of the leadership team is always on the gate in the morning and afternoon and willing to talk with you or arrange a time to do so privately. **Please do not approach other parents or children in the playground or outside of school, particularly when you often do not have all the information about the incident or have not heard the full story.** It often makes the situation far more difficult to solve and results in pupils and parents being unnecessarily distressed.

Thank you in advance for your continued support.

Yours faithfully

Caroline Crosdale  
Headteacher

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